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(Ann Rippin)

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Mayo Clinic Southwest Airlines

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Hitachi

Meredith Belbin Warren Bennis

Jon R. Katzenbach Ken Blanchard

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(FAQ)

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- ¹ Leaner Organizations
 - ² downsized
 - ³ right - sized
 - ⁴ re-engineered

) jack welch

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⁵ inter-organizational

⁷ Synergy

⁸ Peter Senge.

⁹ The Fifth Discipline

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¹⁰ Maslow's hierarchy of needs

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¹¹ Ben and Jerry's Ice Cream